



June 20, 2018

Megan, I would like to let you know how much we appreciate Xybix's guidance and support with our latest remodeling project. From our initial meeting to go-live we couldn't have asked for a better experience.

Xybix's on-site assistance made with the design and layout allowed for a smooth transition when the consoles were delivered. Your set up crew could not have done a better job, everything was on the truck, nothing was damaged plus the teardown of the existing consoles and installation of the new consoles went without a hitch.

When I give tours of our control center I like to tell the group about your product. I tell them how cost effective it is, how durable it is plus how modular it is. When I say modular I mean that we are on our 3<sup>rd</sup> generation of your product, and when we had our 2<sup>nd</sup> upgrade my staff and I moved all the old consoles and set them up in our simulator and training room. The way your product is designed it is easy to add pieces or remove pieces to make it fit to a new work area. Another great thing you do for your customers is you keep the design files. When we moved the consoles to the simulator room and training area we needed some parts, Xybix was able to look at the old design drawings and provide us with the parts we needed.

On a side note, we really appreciated it when you contacted us about the consoles that the Pueblo correction facility was given away. We were able to pick those up and deploy them in our operator study area. My control center is like a Xybix museum, we have 4 functioning generations of your product.

Sincerely,

Bob Staton
Senior Control Center Manager
Public Service Company of Colorado