



Temple Terrace Police Department

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Kenneth R. Albano
Chief of Police

Xybix
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To Whom It May Concern:

Please let me take this opportunity to applaud your company for its outstanding personnel and an excellent product.

We recently refurbished our communications center and upgraded our consoles to your current product. We couldn't be happier. It is my understanding that our initial contact with your company began through telephone conversations with Ms. Megan Lewis. I've learned that she has since left your company but rest assured that she was tremendously helpful and an exceptional representative of your company.

My staff also received assistance via the phone from Ms. Maria Teruel and Ms. Kelley Smith. Both were extremely helpful and accommodating.

I would especially like to single out your installer, Mr. Kenny Skiver. His work ethic and professionalism should be commended. Although the delivery of our consoles was 5 hours late, he stayed on schedule and installed all our positions in the time originally allotted in our plan. In order to accomplish this, he worked late into the evening on more than one occasion. The skill and workmanship he demonstrated was outstanding. He is a tremendous representative of your company and should be commended for his efforts.

Sincerely,

Kenneth R. Albano
Chief of Police