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Gail and the Xybix team,

On behalf of Alliant Energy, I wanted to express our gratitude and compliments to Gail Gerlesits and the Xybix team that guided us through our recent dispatch center remodel project. The moment we reached out for initial contact, Gail was extremely responsive and communicative about how the design process works as well as timelines that we should be mindful of for completion given the very quick schedule we were tasked with.

The design process was seamless due to the knowledge and flexibility that Gail and Kristine had to tailor the solution for our client. Once the order was placed, a prompt reply from Kelley ensured us that our desired installation dates would be met.

As planned, the installation team led by Kenny showed up on time and proceeded to install like a well-oiled machine. After a couple of initial placement confirmations, they continued their work without the need for me to even be on site for most of the duration. Installation was completed ahead of schedule and was concluded with a thorough walk through of all features and warranty information. A final visit from Gail about 1 week after occupancy took the project full circle with very satisfied end users!

We would highly recommend the impeccable Xybix product to others, and also applaud the teams of people that guide you from inception to completion of the project.

Thanks again,

Stephanie Fedorovich  
& Alliant Energy Facilities Team