

EMERGENCY TELEPHONE SYSTEM BOARD

Phone: 309-368-9555

Fax: 309-667-2836

Email: e911@henrycty.com

E 9-1-1 Directors Office
311 W. Center St.
Cambridge, Illinois
61238



October 16, 2017

Xybix Systems, Inc.
8207 SouthPark Circle
Littleton, CO 80120

To whom it may concern,

I want to thank Sales Personnel, Heather Brown, Xybix Techs/Installers and the Service Personnel, for their knowledge and professionalism, concerning the purchase and installation, of our positions at our new Sheriff's Office dispatch center.

This is the third PSAP, which we have purchased consoles and cabinetry from Xybix. The quality of the product and the ease of use of the product, has continued to improve over the past 10 years, since we have been utilizing Xybix products. Have there been any issues, yes, but Xybix personnel were able to resolve any issues that occurred, to our satisfaction and in a very timely matter.

The Xybix product line seems to be of good quality and priced very compatible, to other systems. I would highly recommend the Xybix product line to anyone, interested in dispatch/office consoles, and cabinetry.

I may be contacted if you have any questions, concerning Xybix and their products, as well as working with the sales and service representatives.

Respectfully submitted,

A handwritten signature in black ink that reads "Jon R. Cremeens". The signature is written in a cursive style.

Jon R. Cremeens
Director
Henry County Emergency 911 System