



New Mexico  
Department of Public Safety

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January 26, 2021

To: Mr. Kelley Smith & Mr. Dale Martin,

The Xybix installation team's performance was amazing. I would like to thank you for building our new consoles for my team- Norcom, NM DPS Communications in Las Vegas, NM.

Matt Smoke, John Standley, Robert Evans and Victoria Evans did a fantastic job, and we enjoyed their company. Their work was professional and efficient.

This past month has been a little stressful for our team of supervisors from dismantling old consoles to moving them out of the dispatch room to make sure the room was clear and ready for your team to take over. It was a breath of fresh air seeing these new consoles going up and how quickly your team worked at getting them up.

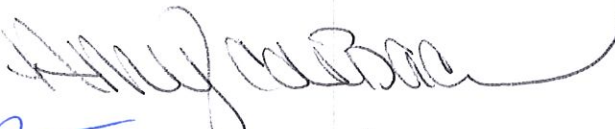
We are extremely satisfied with the new consoles and we will be moving our team in from the training room to the dispatch center on Thursday!

Our hats go off to the installation team! They did a Fantastic job. Please send them a huge THANK YOU, from our team to your team! You all are appreciated!

Respectfully,

Norcom's Supervisory Team

Frieda, Jose, Christina and Amy

A handwritten signature in blue ink, appearing to read "Frieda".A large, stylized handwritten signature in blue ink, appearing to read "Jose".

Christina Nelson

A small, stylized handwritten signature in blue ink, appearing to read "Amy".