

9-1-1

Monroe County

Emergency Telephone System Board

Good morning to all. I wanted to extend my sincere thank you to all of you! I cannot thank the Xybix team enough for all your help in this important task/journey! The team members I have met through this event have been extremely compassionate, knowledgeable, supportive, and productive!

Heather, thank you for all your help, guidance, suggestions, answering, etc. through this whole adventure! I cannot thank you enough! You are truly an asset to the Xybix company! You are always helpful and prompt with getting back with me. Your knowledge, experience, and professionalism is greatly appreciated!

Adam and Ira thank you guys! You guys definitely raise the bar when it comes to the meaning of being productive! Thank you for your patience and consideration as well as we had to "alter" things through the building process. Your knowledge, experience, and professionalism did not go unnoticed as well! Hopefully, you guys can make it down to the county sometime again and we can head over to Shorty's for some good food and refreshments!

I look forward to working with all of you in the near future and continuing our relationship with Xybix. Heather, get ready as you know I will be doing the same thing for our other PSAP center in Columbia when they start re-building their new facility late next year.

Thank you all again.

Thank you,



Kevin Scheibe

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