



**Little River Band of Ottawa Indians  
Gaming Commission  
Surveillance Technician Department  
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Aanifpiish Epifdek (To): Jhovana Cervantes

Binjibidek (From): Mark Pefley

Naangwa (Date): 09/13/2024

To whom it may concern.

I am writing this reference letter in support of Jho and the whole Xybix team.

My supervisor Martin Moore gave me the task of searching for new consoles to go along with our new major upgrade. So, I started digging in. I was talking with three different manufacturers before I called Xybix. So, I received a call back and it was Jho, and we talked about a lot, and she sent me some ideas.

Jho then wanted to visit the site and she did. She took measurements of the office space and the ball started rolling. We picked out some styles and came up with one. With limited space we made some major design adjustment in live view with your designer Aviva Mucha, and she is an excellent designer and very talented. So, we got the finalized design, and we couldn't be happier.

Getting to know Jho and building a working relationship with her has been very gratifying. Jho is very intelligent, talented, and very good at what she does. The Xybix System Inc is very lucky to have a sales manager like Jho on board and she is a tremendous asset.

Thank you, Jhovana, for all you have done for the Little River Band of Ottawa Indians Surveillance Department.

Respectfully,

Mark Pefley Surveillance Technician