

Forest Service Coconino National Forest 1824 S Thompson Street Flagstaff, AZ 86001

File Code: 5100 Date: April 02, 2020

Route To:

Subject: Xybix Dispatch Consoles

To: Xybix Team

Dear Xybix,

I want to personally thank your company and specifically Megan Yartz and the installation team that came to Flagstaff in creating a positive experience during our dispatch renovation, The Flagstaff Dispatch Center manages wildland fire over 3 million acres of National Forest, Bureau of Indian Affairs, National Park Service and State and Private lands in Northern Arizona. Our mission is critical to the safety and viability of numerous communities in addition to the land, waterways, recreation opportunities and wildlife.

The Flagstaff Dispatch Center was in dire need of new dispatch consoles as they had not been replaced for over 17 years. Throughout the entire process from initial contract development to design and installation, the entire Xybix Team has been outstanding. The intention was to acquire a product that was efficient, conducive to the working environment and space available, ergonomically functional and aesthetically pleasing. Xybix Dispatch Consoles were able to meet all of the desired outcomes and additionally provided a high level of craftsmanship to their product and professionalism from their staff.

The Flagstaff Dispatch Center has the potential to increase in size in the near future. When this occurs the intention will be to continue to expand the operation with Xybix furniture to maintain that same level of quality which currently exists with the products on site. It was a pleasure conducting business with the entire team at Xybix and appreciate everyone at all levels that were involved with our project.

Sincerely,

Jeff Walther

Center Manager Flagstaff Dispatch Center Coconino National Forest



