

# the Xfactor

The monthly newsletter about ergonomic health

Issue No. 7 January 2010

[www.Xybix.com](http://www.Xybix.com)



Form • Function • Health • Performance

Dear Xybix Customer,

We are proud to announce the achievement of GREENGUARD Indoor Air Quality Certification. The GREENGUARD Environmental Institute (GEI) has developed stringent standards to improve human health and quality of life through programs that improve indoor air quality.

Understanding that consumers are turning increasingly towards healthy and environmentally friendly products, Xybix Systems Inc. initiated the process for its Console products to become GREENGUARD Indoor Air Quality Certified®. This is a category that includes low emitting interior building materials, furnishings and finish systems. The test is conducted on the complete product as it will be installed and used at the customer's facility. The use of individual components such as High Pressure Laminates (HPL) which are GREENGUARD Certified does not mean that the manufacturer's complete product is certified. All GREENGUARD Certified products are tested for their chemical emissions performance and can be found in the GREENGUARD Online Product Guide once certified.

Xybix believes strongly that indoor air quality is an important component to people's health and should not be overlooked. Our ErgoPower® system has been tested for emissions of formaldehyde, volatile organic compounds, aldehydes and other pollutants using stringent environmental chamber protocols. The testing takes place in dynamic environmental chambers designed to simulate actual product use in typical indoor environments. The environmental chamber operation and testing protocols follow scientific principles established by the U.S. Environmental Protection Agency and its Environmental Technology Verification Program.

The whole idea behind high performance ergonomics is that it promotes a healthy work environment. Great indoor air quality performance simply rounds out the package and enables our client's employees to continually function in their highest productivity zone while limiting liability for the organization. Xybix is committed to producing better, safer products and encourages all of our customers to make better indoor air quality and GREENGUARD Certification a requirement when choosing your communication center furniture.

Thank you for your confidence in Xybix. Our goal is to become your partner in the operation of your facility. Please feel free to call me personally with any questions.

Sincerely,  
Barry Carson  
President

## Success Story #524:

### Brown County Communications Center Wisconsin



Brown County Public Safety Communications Center continuously strives to offer the most effective and efficient services to the citizens of Brown County including about 230,000 people and 43 Police, Fire and EMS agencies.

Brown County recently opened a new facility with 57 dispatchers, 6 supervisors and 5 administrative personnel to provide around-the-clock service to the community. Each dispatcher relies on an efficient facility design focused on each individual to get the job done productively.

The County's recently built Communications Center is a state-of-the-art communications facility to help create a safe, ergonomic and environmentally friendly work area for the 9-1-1 professional staff. "By providing the highest quality, ergonomic workstations available, we will be able to create a safe and less stressful environment for our 9-1-1 team, which allows them to focus on the critical role they have in providing help to the citizens and responders of Brown County." says Shelly Nackers, Communications Manager. The new facility houses 18 new X5 consoles dedicated to the mission of 9-1-1 dispatching as well as two X5 consoles in the training rooms. It was important to Brown County to build a sustainable and environmentally responsible building equipped with new furniture that meets their new green initiative standards.

Shelly Nackers and her dispatch team were directly involved in the process from the beginning. They began the project by looking for an equipment vendor to complete the installation in their new center by June 2009. Once the RFP for console furniture was issued, several solid finalists emerged. Not only was Xybix up front regarding standards and the cost of the workstations including add-ons, the furniture was very customizable. Secondly, it was very important for Brown County to implement their GREEN initiative throughout their innovative center and become a LEED certified center; Xybix is now GREEN GUARD certified fulfilling the needs of green centers striving to be LEED certified.

# Welcoming a New Face to Help Serve You Better!

## Jen Guerin



Jen was born in Massachusetts and grew up in Andover, a small town outside of Boston. She graduated from the New England Institute of Technology in Warwick, RI where she received her degree in Interior Design. After pursuing this interest, she was hired by Seating by Design of Boston where she worked in residential interior design. She then relocated to Atlanta Georgia and worked at Southern Business Systems as Sales support / Designer. Jen was recently hired as the Xybix South East Territory Manager based out of Atlanta. Her Xybix territory includes; FL, GA, SC, NC, AL, MS and TN. If you have any upcoming projects call her immediately; she is ready to get to know you and looks forward to working with you. Feel free to email Jen at [jeng@xybix.com](mailto:jeng@xybix.com), call her toll free at 1-800-788-2810, or reach her by cell at 404-910-9669.

### Visit us at these upcoming trade shows:

#### February

- Maine Police Chiefs 4th

#### March

- Cal NENA 1st – 3rd
- MO NENA 14th – 17th
- Mississippi APCO 14th 17th
- Iowa APCO / NENA 23rd – 24th
- MA Chiefs of Police 24th
- Indiana Chapter Conference 24th – 25th
- ISC West 24th 26th
- Alabama APCO 28th – 31st
- Minnesota APCO / NENA 29th

#### April

- Dakota 9-1-1 Conference 6th – 8th
- LA APCO 6th 8th
- Maine NENA 9th -10th
- NH Conference 16th – 17th
- Kansas APCO 18th – 20th
- NJ NENA 20th – 21st
- CT Police Chiefs Assoc. 22nd
- EastCoast APCO 25th 29th
- Texas APCO 26th – 28th
- Navigator 28th – 30th

## Brown (cont.)

Brown County worked closely with Xybix Systems, specifically Xybix designer, Nicol Schnitzer and Mid West Territory Manager, David Berglund, during their planning, budgeting and implementation phases in order to undergo a successful install. They began the process by assembling a team from within that included telecommunications personnel who work on the consoles and equipment daily. This team also included, Lead Telecommunicators, Supervisors and Management members. The team came together in each phase of the project from the initial presentation, reviewing detailed specifications of the equipment, floor designs, complete mock up, set-up, and demonstration providing an opportunity for the personnel to get a hands-on feel for the Xybix console equipment. "The Xybix team was there throughout the process answering all of our questions, sharing information and knowledge as well as offering solutions that could be designed on the fly to fit the needs of our center," states Shelly Nackers.

Brown County understood the value of the high quality, user friendly and state-of-the-art ergonomic console equipment that included the RollerVision technology, MyClimate, workspace layout, DataDock, cable Management, Media Centers and all the storage it offered.

Shelly and her team found Kelley Smith, our National Install Manager and his team to be helpful and friendly and always very on point throughout the install. The entire Brown County team worked diligently with Xybix designer, Nicol, who shared her experience regarding communication center layouts and how to tailor the building for best functionality as well as traffic flow. Shelly appreciated having Nicol's expertise to help guide them through the design process enabling them to make good decisions while providing several web design meetings as a helpful tool to visualize how the new center would look.

Each day Brown County is reminded of the dedication, years of experience, design ability and the accessibility of the design and installation team. "We appreciate Xybix's willingness to think outside the box to create a unique and highly functional environment based on the needs of Brown County Public Safety Communications instead of trying to fit a standard type of console to our needs. The Xybix team has been instrumental in the successful installation and has been quick to address any questions or concerns that do come up," added Shelly.

Once you are a customer with Xybix—you are always a customer and we intend to look after you throughout the years to come!

