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## Customer Testimonials

At Xybix Systems, Inc., we consider our customers an invaluable part of our business; we pride ourselves in helping our customers get the most out of their workstations. Xybix takes great care in the every project from start to finish.

We look forward to working with you in the near future and one day, adding your agency to this list.

### **Meceola Central Dispatch, Michigan**

*"We are so excited and impressed with our new furniture and consoles! Everyone loves their work stations, the colors, and how organized we are now. Our center is stunning and so much more user-friendly and environmentally comfortable than we ever could have imagined. There isn't a day that goes by that someone comes in and doesn't comment on 'how good-looking our new set up is.' The new arrangement makes it easy for everyone to communicate and it's so much quieter on the floor."*

**-Laurie Smalla: Director**

### **St. Lucie County, Florida**

*"On behalf of the staff at St. Lucie Emergency Operations Center, I want to express my appreciation for a job well done! While planning, designing and constructing the new EOC, it was a pleasure working with your company every step-of-the-way. The employees of Xybix were courteous, helpful, and creative throughout the project."*



*"Our thirty-two console positions speak for themselves; they are very professional looking and have been given rave reviews by all who have seen them. Our employees and guests are impressed with their sturdiness, cable management and versatility. The employees love the fact they can tailor their station to fit their needs. In our line of work, it is extremely important to make our employees as comfortable as possible."*

**-Tiffany Bennett: 911 Operations Coordinator**

### **Upland Police Department, California**

*"The Upland Police Department did a major renovation and upgrade in 2005. After considering several console vendors, Xybix was chosen. Xybix was the only vendor contacted that was willing to do custom work for our communications center. Customization included special radio cut-outs in our consoles, custom sized cabinets, and lockers for all of our dispatchers. In the design phase both Judi Jump and Kelley Smith were very helpful. They both offered great suggestions to make the best use of our space."*



*"During installation Kelley Smith and his crew were quick and efficient. The consoles have been very reliable, not once being out of service for a Xybix related issue. I recently had the pleasure of meeting the new West Coast Territory Manger, Jessica Bortone. I look forward to working with her on future upgrades for our center. Xybix has always had a 'can do' attitude and I would happily recommend them to any agency."*

**-Graham Hendrickson: Dispatch Supervisor**

### **Pottawatomie County, Oklahoma**

*"The Pottawatomie County Enhanced 9-1-1 Advisory Board selected a bid on dispatch consoles in November 2007. A Territory Manager at Xybix called me immediately and we started the equipment selection process. By selection process, I mean I was assigned my own designer, Josie, and she sent us a color pallet of all the material (cloth, wood and plastic). FORMICA chips in every color and design under the rainbow were sent to us..."*



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### Pottawatomie County, Oklahoma

*Continued*

*“Ideas for flooring (tile or carpet) were discussed. The options I requested were discussed and designed around my floor space and the environment in my office. We weren’t under any time restraints, so we were able to make good sound decisions. The equipment was all inclusive with the bid but to our delight, the selection of colors and the placement of the furniture were also a part of the Xybix package. The sales rep worked with the other equipment suppliers and furnished longer cables and wider cable troughs for my wiring. They threw in some extra power strips for my equipment and installed everything in three days!”*

*I have had visitors from all over the United States come to visit my PSAP and of course the first thing they notice are the Xybix dispatch consoles, the 9-1-1 equipment is secondary. I am very happy to offer my recommendation of Xybix Systems, Inc. as a supplier of 9-1-1 dispatch consoles and office furniture.”*

**-Melvin Potter: Director**

### Will County Police Department, Illinois

*“I have received nothing but compliments from the folks at Steger on how ‘beautiful’ their furniture is. The upgrade transformed the PSAP from a 1950’s operation to, state-of-the-art 9-1-1 center and Xybix was a major component in this upgrade. Deadlines were tight however they were all met with ease. Thanks again for coming through as promised and on time, we look forward to working with Xybix in the future!”*



**-Steve Figved: Chief Administrator**

### California State Long Beach University Police, California

*“With assistance from their space planners, we were able to reconfigure our communications center to maximize available workspace and reclaim approx 15% of previously unusable area into an extremely comfortable working environment for our dispatchers. During the process, Xybix went above and beyond the call of duty to ensure the installation was on schedule even with problems caused by third party suppliers and shipping companies.”*

**-Greg Pascal: Communications Supervisor**

### Surprise Police Department, Arizona

*“The positive experience started when we went out for bids on our console furniture. Your response was complete, informative, and projected a very professional image for your organization. As we progressed further into the project, we requested design changes; you and your staff were very accommodating. The Xybix staff worked hard to give us what we wanted. It was especially helpful working with your decorators to determine colors and fabrics.*



*The post installation experience is also quite remarkable. I expected to find something we forgot or some type of operational issues. But, as it turned out, the original design covered exactly what we needed. The tables are working well and the technicians appreciate the ease of working on the computers. They also thought that the lights on the inside rear of the cabinets were really helpful.”*

**-Jack Aguilar: Technical Services Manager**



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